

Built over a century ago, the Red and Purple Line infrastructure needs to be rebuilt to meet the modern-day transit needs of Chicago residents. With long-term growth in ridership and our desire for Chicago to continue attracting businesses that help keep our neighborhoods thriving... it's time to rebuild.

YOUR VOICE, OUR RESPONSE.

We know this project asks a lot from the community, just like any large-scale project; therefore, we are committed to doing everything we can to minimize the negative impacts from the construction work. Though this project will be worth it when it's done, we firmly believe that what we do today and along the way is just as important. We will continue to listen to you and be as responsive as we can.

Thank you for your patience as we work to improve your service.





We heard:

The construction in front of my business makes customers think we are closed. How will you inform the public that businesses are still open?

Our response:

Our Open for Business campaign includes placing banners in highly visual locations to attract and inform customers of the restaurants, entertainment and shopping options in each impacted business corridor.



